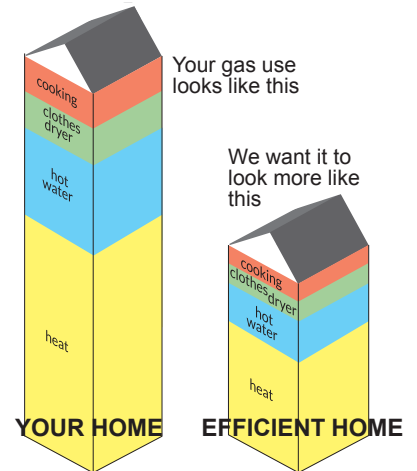


Our Weatherization Team has completed work on your home! However, our Partnership is not yet over. When the project started, we talked with your family about how to be most successful at using less gas.

We agreed on the program steps:

- what is the utility's job
- what is the contractor's job
- what is your job

We've completed steps 1, 2, and 3. Step 4 is for you to complete.



1 THE ENERGY AUDITOR:

- told you that you use much more gas than the average customer uses
- explained that you use more gas than you pay for
- described how you might be using so much gas
- asked if you want to use less gas

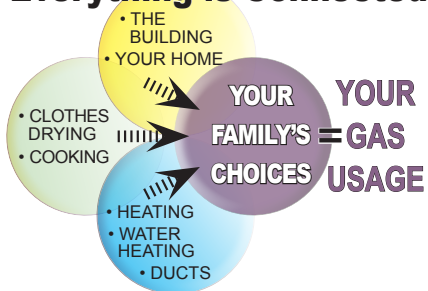
2 YOU AND THE ENERGY AUDITOR:

- discussed your role, the contractor's role, and the gas company's role to meet your goal of using less gas
- came up with an Action Plan to reduce your gas use

Here is a list of what you agreed to do to use less gas:

3 THE WEATHERIZATION CONTRACTOR made major improvements to your home. This is a list of some of the things done to reduce your gas use:

4 Everything is Connected



YOU KNOW NOW

- the reasons for high gas use in your home
- that the utility is committed to finding ways to help you reduce your gas use

In order for our program to be successful, we need you to commit to taking the steps you agreed to take in your gas-saving plan, above.

Also, please remember:

- If you got a new heating system, your house will probably feel different. Your old heating system probably wasted a lot of gas by leaking heat in places that didn't help keep your family warm.

Your new heating system is much more efficient, and it sends the heat to the rooms where you need it. The new system, along with other improvements we made, will keep your house at a consistent comfortable temperature.

- When your heating system is on, please don't overheat your house. Turning the thermostat down even one degree will save gas.

- If there is a major change in your home that will make you use more gas, such as a hot water leak or broken window, please call us at 800-537-7431 to report it.

How Much You Save by Turning Down Your Heat

| DEGREES REDUCED | HEAT COST SAVINGS OVER TIME | |
|-----------------|-----------------------------|----------------|
| | AFTER 8 HOURS | AFTER 24 HOURS |
| 1 | 1% | 3% |
| 3 | 3% | 9% |
| 5 | 5% | 15% |
| 7 | 7% | 21% |
| 10 | 10% | 30% |

YOUR SIGNATURE