

Giving Back

Winter | 2020



Safety

We are committed to keeping our customers, employees, and communities safe. We regularly contribute to our American Red Cross chapters and other local organizations that help educate and protect our communities.

Our employees donated 161 units of blood, through an American Red Cross blood drive, helping to save the lives of 483 patients.

Every year we train nearly 100 local first responders on how to respond safely to natural gas emergencies.

In partnership with First Alert® and emergency responders, we distributed over 1,600 free carbon monoxide detectors to families in need.

Volunteering

Our employees have a passion for volunteering and giving back to their local communities. Throughout 2019, Columbia Gas of Pennsylvania, to set off over 210 employees, participated in over 70 different Company organized volunteer events, totaling over 1,730 hours of volunteerism.



Environmental Stewardship

We are dedicated to energy efficiency and providing our communities with programs and information to help conserve energy and save money. In 2019, through our WarmWise Energy Efficiency Programs, we weatherized 296 homes and completed over 160 energy audits.

United Way

Columbia Gas employees pledged significant personal donations to the United Way. In 2019, Columbia Gas employees pledged over \$178,300 of their personal income to the United Way, the thirteenth consecutive year that we have increased donations for the non-profit organization.

Giving Back

Through Columbia Gas of Pennsylvania's Community Investment Program, we donate time, money, and other resources each year to hundreds of local philanthropic programs and organizations across our 26-county service area.

Donated \$480,000 in 2019.

To learn more about our community giving, visit ColumbiaGasPA.com/GivingBack

*Includes dollar amount from the NiSource Charitable Foundation. Company charitable contributions are not funded by customers though utility service rates. Charitable contributions are primarily funded by shareholders as a core part of the Company's commitment to support the communities and customers it serves.

Prevent carbon monoxide poisoning

Carbon monoxide poisoning may resemble flu-like symptoms including headaches, dizziness, nausea, vomiting, irregular breathing or feeling ill.

What to do if you think you have carbon monoxide present

If your carbon monoxide detector alarm sounds and/or you are experiencing symptoms of carbon monoxide poisoning, leave the area to get to fresh air and immediately call 911.

Prevention

- Buy and install carbon monoxide detectors on every level and every room where someone sleeps.
- Test your carbon monoxide detectors and replace the batteries and/or detectors as needed.
- Have qualified professionals check that your fuel-burning appliances are installed, adjusted and operating properly.

Proper venting and winter maintenance

Operating a natural gas appliance without a sufficient supply of fresh air or without the exhaust of combustion gas can lead to carbon monoxide poisoning.

- Have a qualified professional check your natural gas appliance venting.
- Clear any snow from your chimney, air supply, intake, exhaust and/or make-up air vents.

Don't forget to keep your meter visible at all times so it is accessible for maintenance or in the event of an emergency. You can clear it gently with a broom.

Smell gas? Stop. Leave. Call.

Stop what you're doing

Don't smoke or light a match. Don't open the windows. Don't use anything that could cause a spark, like a phone, light switch, appliance or flashlight. Don't start your car or use your garage door to leave.

Leave the area immediately

If you're inside, get out immediately. If you're outside, leave the area quickly.

Call 911 and us

From a safe location, away from the building, call 911 and our emergency number at **1-888-460-4332** and wait for crews to arrive.

Preparing for winter weather

Winter weather, like flooding after a snowy day, can cause damage to your natural gas lines and appliances. A qualified professional should check, clean, repair and test all gas appliances and pipes impacted by flooding.

In the event of a flood:

- Turn off electrical power to each appliance and leave it off.
- Shut off the natural gas supply valve to the appliance.
- If the natural gas is shut off at the meter or water levels were high enough to cover the gas meter, do not try to turn it back on. Call us at **1-888-460-4332** to check the meter and regulator before using your gas appliances.

