

PENNSYLVANIA ENERGY ASSISTANCE PROGRAMS

Columbia Gas®
A NiSource Company

Please note: Energy Assistance must be applied for annually. If you applied last program year, whether you received assistance or not, you must reapply this year.

LIHEAP

2026-2027 PROGRAM DATES:
November 2, 2026 to April 23, 2027

You may be eligible to receive assistance to help pay your Columbia Gas bill from the Low Income Home Energy Assistance Program (LIHEAP). LIHEAP helps eligible households maintain utility service during winter months. Furthermore, if you allow the sharing of your household information with Columbia Gas on your LIHEAP application, you may be eligible to participate in other energy assistance programs to assist with your home heating costs without the requirement to submit income documentation. You can apply online via the state's Department of Human Services website at **https://www.compass.dhs.pa.gov.** For more information, call our Energy Assistance hotline at **1-800-272-2714.**

LIHEAP CRISIS

2026-2027 PROGRAM DATES:
November 2, 2026 to April 23, 2027

If you face shut-off due to lack of payments or service emergencies stemming from inoperable heating equipment, you could get a grant. These federally funded crisis grants may be applied to accounts where service has been shut off for safety or non-payment, and may be used to halt a pending shut off during the winter months. For more information, call our Energy Assistance hotline at **1-800-272-2714**.

DOLLAR ENERGY FUND

You could receive a grant to pay off past-due bills or restore service. This program is available if you have exhausted all other available assistance programs. To find out if you qualify for a grant, call us at **1-800-537-7431** or apply online at **hardshiptools.org/myapp.**

WARMWISE

Complete the WarmWise Home Energy Audit at no cost and receive personalized recommenations with tips that can help reduce your energy use. You may also qualify for up to two energy-efficiency kits at no cost. Learn more at **ColumbiaGasPA.com/Audit**.

CUSTOMER ASSISTANCE PROGRAM (CAP)

This program offers affordable payment plans for income eligible customers. CAP can help with long-term solutions to chronic bill payment challenges. To get started, call us at **1-888-460-4332** or apply online at **hardshiptools.org/myapp.**

2027 Federal Income Guidelines
150% Federal Income Level

HOUSEHOLD SIZE	ANNUAL INCOME
1	$23,940
2	$32,460
3	$40,980
4	$49,500
5	$58,020
6	$66,540
For family size of 6 or more, add $8,520 for each additional family member.	

PAYMENT PLANS

We know there are times when it may be difficult to pay your bill. We offer a variety of payment plans to help you get back on track. Contact our customer care team at **1-888-460-4332**.

BUDGET PLAN

Budget Plan allows you to pay about the same amount each month. Your budget amount is based on usage history at your address, normal weather conditions, current rates for service and delivery, and the current and projected cost of energy. Learn more at **ColumbiaGasPA.com/Budget**.

FOR ALL THE CURRENT PROGRAMS
VISIT ColumbiaGasPA.com/Assistance
CALL 1-888-460-4332