

Giving Back

2019 Year-End Report



ColumbiaGasPA.com/givingback

Public Safety & Emergency Response

We are committed to keeping our customers, employees, and communities safe. We regularly contribute to local American Red Cross chapters and other non-profit organizations that help educate and protect our communities.

Our employees donated 161 units of blood, through an American Red Cross blood drive, helping to save the lives of 483 patients.

Every year we train nearly 100 local first responders on how to respond safely to natural gas emergencies.

In partnership with First Alert® and emergency responders, we distributed over 1,600 free carbon monoxide to families in need.



Giving Back

"Investing in the communities where we live and work helps to enhance the quality of life for our customers as well as for our employees."

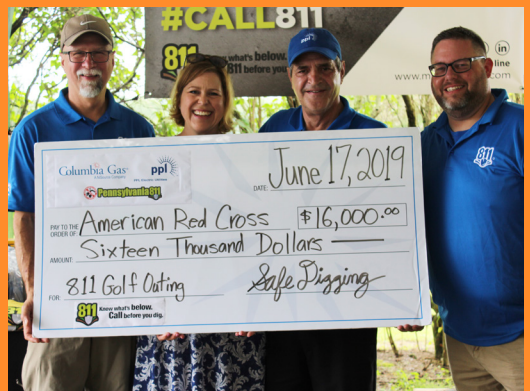
- Mike Huwar,
Columbia Gas of Pennsylvania
Chief Operating Officer & President

Through Columbia Gas of Pennsylvania's Community Investment Program, we donate time, money and other resources each year to hundreds of local philanthropic programs and organizations across our 26-county service area focusing on:

- Safety
- Economic & Workforce Development
- Environmental Stewardship
- STEM & Energy Education
- Basic Needs & Hardship Assistance



Donated in 2019
\$480,000*



To learn more about our community giving, visit:

ColumbiaGasPA.com/givingback

*Includes dollar amount from the NiSource Charitable Foundation. Company charitable contributions are not funded by customers through utility service rates. Charitable contributions are primarily funded by shareholders as a core part of the Company's commitment to support the communities and customers it serves.

Environmental Stewardship

In addition to providing support for local environmental organizations and initiatives across Pennsylvania, we're focused on being a cleaner, more efficient energy provider and making it easier for customers who want to be greener.

We are dedicated to energy efficiency and providing our communities with programs and information to help conserve energy and save money. In 2019, through our WarmWise Energy Efficiency Programs we:

- Weatherized 496 homes
- Completed over 160 energy audits
- Provided qualifying customers with over \$325,110 in instant rebates for energy-saving measures
- Distributed 516 energy efficiency packets to assist our customers

STEM & Energy Education

Columbia Gas partners with organizations like the National Energy Foundation and Junior Achievement to teach and encourage thousands of students through impactful Science Technology Engineering and Math (STEM) and energy education.



We are committed to the next generation; hiring, training and retaining the very best employees, with expertise in both skilled trades and as business professionals, with the aim of providing top-tier safety and satisfaction to our customers.

In 2019, we welcomed over one hundred 3rd through 5th grade girls, from nearly thirty different schools, to our 2nd Annual Introduce a Girl to Engineering Day. During the fun-filled, hands-on event, the young women had an opportunity to create their own science project, learn about erosion, 811 Call Before You Dig, natural gas safety and the many different career opportunities available at Columbia Gas.

Volunteering

Our employees have a passion for volunteering and giving back to their local communities. Throughout 2019, Columbia Gas of Pennsylvania, over 210 employees, participated in over 70 different Company organized volunteer events, totaling over 1730 hours of volunteerism.

In addition to Company organized volunteer opportunities, 220 employees self-reported participating in 75 volunteer projects during their personal time, benefiting our communities with an additional 430 hours of volunteerism.

Economic & Workforce Development

By partnering with community leaders and state, regional, and local economic development organizations, we're working to attract new businesses and support the expansion of existing businesses while helping to create more jobs across the area.

Additionally, the investments we're making to modernize and upgrade our energy infrastructure continue to have a positive, direct impact on the economy.

January 1, 2019 – November 30, 2019

\$206 million in direct spend in Pennsylvania
\$36.4 million in diverse spend in Pennsylvania
1,228 Columbia Gas of Pennsylvania and NiSource employees supporting the local economy.

Basic Needs & Hardship Assistance

It's important to ensure that individuals and families within the communities we serve have what they need to thrive. Each year, we provide funding to organizations that assist people in meeting their basic needs, such as food, clothing, and shelter.



Annually, we contribute significant financial resources to non-profit, the Dollar Energy Fund. The Dollar Energy Fund helps income-eligible families and seniors who are experiencing hardship by providing utility assistance and other services that lead to self-sufficiency. Columbia Gas matches each dollar of customer contributions to the Dollar Energy Fund, resulting in a total company donation of over \$175,000 in 2019. Columbia Gas of Pennsylvania also participates in Dollar Energy fundraising efforts

In 2019, Columbia Gas employees pledge over \$178,300 of their personal income to the United Way, the thirteenth consecutive year that we have increased donations for the non-profit organization. In addition to donating financial resources, our employees volunteered their time during local United Way community service events.

For more information, visit
ColumbiaGasPA.com



Columbia Gas
A NiSource Company