

IMPORTANT NOTICE TO NATURAL GAS SERVICE LINE INSTALLERS REGARDING CHANGES TO COLUMBIA GAS OF OHIO AND COLUMBIA GAS OF PENNSYLVANIA POLICIES

January 25, 2008

1) The distribution companies of Columbia Gas have approved high density polyethylene (HDPE) plastic pipe for new and replacement pipeline installations.

HDPE will be utilized in addition to the existing yellow medium-density plastic (MDPE).

In the attached document entitled, "Plumbers Notification" you will find pertinent information regarding the use and installation of HDPE.

As with any implementation of new materials, we anticipate that there will be a time period of adjusting to this change. Therefore, if you are unsure of what material to install (MDPE or HDPE) for any given project, please be sure to contact Columbia Gas for guidance.

New Business Team contact number is 1-800-440-6111

Customer Contact numbers:

OH – 1-800-344-4077

PA – 1-888-460-4332

2) Update to the Standards For Customer Service Lines, Meters, and Service Regulators (Plumber's Guide) and the Materials for Customer Service Lines (MCSL) Manuals

The Plumber's Guide (PG) has been revised and issued January 7, 2008. Some of the changes may take time for the plumbing contractor to implement. Therefore, the existing Plumber's Guide can still be followed until **February 15, 2008**. After this date, the revised PG must be followed. See the attached impact document for important changes.

There has also been a supplement added to the MCSL. Central Plastics factory-assembled flex risers are now approved, and the supplement lists the part numbers.

Both the PG and MCSL Supplement have been posted to the COH and CPA websites under the respective plumber information pages.

<http://www.columbiagasohio.com/business/plumbers/>

http://www.columbiagasamd.com/products_services/plumber_information.htm

3) Notice Regarding Large Volume Design/Process Manual Updates - Plumber Drawings

Several changes were made to the COH plumber drawings. The COH website (<http://www.columbiagasohio.com/>) has been updated, and copies of these drawings can be viewed and printed from it at:

Your Business / Information for Plumbers and Builders / Prefab and Meter Setting Drawings (shortcut: <http://www.columbiagasohio.com/business/plumbers/set.asp>)

4) Additional important notice regarding the contact person for the Columbia Gas Operator Qualification Plumber Program

Justin Magestro has taken over the day-to-day work activities and maintenance for the Operator Qualification Plumbers Program, including the Drug & Alcohol Program requirements.

Should you have any questions regarding Operator Qualification or Drug & Alcohol requirements please contact Justin at 724-658-4707.

NiSource – Standards & Compliance